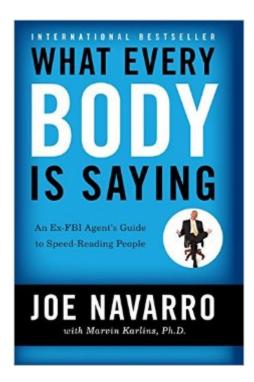
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# What Every BODY Is Saying: An Ex-FBI Agent's Guide To Speed-Reading People





## Synopsis

Read this book and send your nonverbal intelligence soaring. Joe Navarro, a former FBI counterintelligence officer and a recognized expert on nonverbal behavior, explains how to "speed-read" people: decode sentiments and behaviors, avoid hidden pitfalls, and look for deceptive behaviors. You'll also learn how your body language can influence what your boss, family, friends, and strangers think of you. You will discover: The ancient survival instincts that drive body language Why the face is the least likely place to gauge a person's true feelings What thumbs, feet, and eyelids reveal about moods and motives The most powerful behaviors that reveal our confidence and true sentiments Simple nonverbals that instantly establish trust Simple nonverbals that instantly communicate authority Filled with examples from Navarro's professional experience, this definitive book offers a powerful new way to navigate your world... He says that's his best offer. Is it? She says she agrees. Does she? The interview went greatâ "or did it? He said he'd never do it again. But he did.

### **Book Information**

Paperback: 272 pages Publisher: William Morrow Paperbacks; 1 edition (April 15, 2008) Language: English ISBN-10: 0061438294 ISBN-13: 978-0061438295 Product Dimensions: 6 x 0.7 x 9 inches Shipping Weight: 7.2 ounces (View shipping rates and policies) Average Customer Review: 4.5 out of 5 stars Â See all reviews (1,023 customer reviews) Best Sellers Rank: #1,195 in Books (See Top 100 in Books) #13 in Books > Business & Money > Job Hunting & Careers > Guides #15 in Books > Health, Fitness & Dieting > Psychology & Counseling > Personality #21 in Books > Self-Help > Relationships > Interpersonal Relations

#### **Customer Reviews**

I thought some of the negative reviews were a bit critical of this book. This book lays a solid foundation to reading non verbal actions or "tells". I've read several other books on this subject and thought this was a solid read and I was very happy with my purchase. There is no single book offered that will turn you into an expert over night. It is important to realize that reading people is a skill. You don't become great at it over night or an expert right after reading the book. Just like any other skill, you have to practice and work at it. You develop the skill of paying attention and picking

up on the little things. Once you are able to do that, you then have to determine what all of those things mean. I'm a single male, small business owner and avid poker player. Being able to read people can be very useful in dating, business and at the poker table. One thing that is very interesting is that some actions or "tells" are very common and seem to always mean the same thing. Other actions or "tells" are unique to each person. What may mean one thing for one person, may actually mean the opposite when done by another person. The "magic" of being able to read people is being able to determine what those actions mean for individual people. Sometimes it's not an action at all but it is what people DON'T say or do that can paint you the entire picture. In my business, I use my ability to read people to determine whether or not they are being truthful or are uncomfortable with something. If I see them acting in a certain way that makes me believe they are uncomfortable, I go out of my way to explain things to them so that they might be more comfortable with the situation or outcome.

I have been in law enforcement for close to 30 years on a large agency-I am always on the lookout for useful tools of the trade that I can use and pass along to my investigators. This book is great! It is packed with useful information. No, I am not a shill for this book and do not know the authoralthough I have met many professional law enforcement investigators who have written good books and manuals. I am impressed with the insights and natural techniques contained in this book. I am ordering a copy for all the investigators in my unit, I am that impressed with this book. Sure, there is always something about any book that does not satisfy a reader- but I honestly must say there is little about this book that I didn't like.UPDATE 6/2016: It's been over 7 years since I wrote this review. Time flies... I still regard this is a "great book" and highly recommend. I since have retired from my command position with the department I worked for (retired 3/14), where I was in charge (Captain) of the investigative units that handled homicides, sexual assaults, child abuse, domestic violence, internet crimes against children, juvenile division, elder abuse, financial crimes. Feel free to look at the size of the agency- [...]My rank was Captain, and the entire investigative division was the Central Investigations Division. Over my nearly 4 decades in law enforcement (since retirement I have joined another agency as an investigator), I have raked in hundreds of training hours attending countless classes, seminars, conferences dealing with advanced investigative techniques- including interviewing and interrogation, reading body language, etc.

I had high expectations for this book because I read many of the overwhelmingly positive reviews before purchasing. Yes, this book is a fairly good read, but is not a great resource for reading body

language. There are a lot of 5 star reviews posted from law enforcement mentioning how essential this book is to reading body language. Honestly, I am 20 years old and have no experience in law enforcement and I still found this book to be full of basic information. I think the most important message this book sends out is to pay attention when people are talking- not only to what they're telling you, but also what their body is telling you. If you pay attention, you'll notice when someone is comfortable or uncomfortable in response to certain questions or stimuli. Since I found that a lot of the points made in the book are easy to pick up on and understand, I will point out some of the points I highlighted as interesting. If you have a decent amount of life experience, I think you'll find that you know as much as I do or more on the topic already.- "When there is stress, the lips will begin to tighten and disappear" (Lip Compression)- "We purse out lips or pucker when we are in disagreement with something or someone, or we are thinking of a possible alternative"-Concealment of hands (under tables, behind objects) should be avoided because this can be perceived as uncomfortable, withdrawn, sneaky, or deceptive. - Finger pointing is an offensive gesture.- Steepling of hands is a sign of confidence.- Thumbs sticking up, or sticking out of pockets is a display of confidence.- Stroking of fingers or palms is a sign of nervousness/ low confidence.-The feet are the most "honest" part of the body.

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